



California Analytical Instruments, Inc.
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EXTENDED WARRANTY CERTIFICATE

Subject to the exceptions and upon the conditions stated below. California Analytical Instruments (CAI) warrants that the products sold under EXTENDED WARRANTY shall be free from defects in workmanship and materials for the **time period purchased (1,2 3 or 4 years)**. Should the product to the original Buyer by CAI prove to be defective within the **time period**, CAI agrees, at its option, either (i) to correct by repair or by replacement with equivalent product any such defective product (provided that investigation and factory inspection discloses that such defect developed under normal and proper uses), or (ii) to refund the purchase price. The exceptions and conditions mentioned above are as follows:

- (a) All parts are covered under the **EXTENDED WARRANTY** with the exception of those listed in the document attached titled "Warranty Exclusions ATTACHMENT A".
- (b) CAI makes no warranty with respect to components or accessories not manufactured by it. In the event of defect in any such component or accessory, CAI will give reasonable assistance to Buyer in obtaining from the respective manufacturer, whatever adjustment is authorized by the manufacturer's warranty;
- (c) Any product claimed to be defective must be returned to CAI with transportation charges prepaid, CAI will return the repaired or replaced product freight collect;
- (d) if the product claimed to be defective requires on-site repair, such warranty labor will be provided at no charge, however, transportation and living expenses will be charged to Buyer; at published field service rate(s);
- (e) CAI may from time to time provide a special printed warranty with respect to a certain product, and where applicable, such warranty shall be deemed incorporated herein by reference;
- (f) CAI shall be released from all obligations under all warranties, either expressed or implied, if any product covered hereby is repaired or modified by persons other than its own authorized service personnel unless such repair by others is made with the written consent of CAI.

EXTENDED WARRANTY CERTIFICATE

(CONTINUED)

IT IS EXPRESSLY AGREED THAT THE ABOVE **EXTENDED WARRANTY** SHALL BE IN LIEU OF ALL WARRANTIES OF FITNESS AND OF THE WARRANTY OF MERCHANTABILITY AND THAT CAI SHALL HAVE NO LIABILITY FOR SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR FROM ANY CAUSE WHATSOEVER ARISING OUT OF THE MANUFACTURE USE, SALE, HANDLING, REPAIR, MAINTENANCE OR REPLACEMENT OF ANY OF THE PRODUCTS COVERED UNDER THE TERMS AND CONDITIONS OF THIS EXTENDED WARRANTY.

Representations and warranties made by any person, including dealers and representatives of CAI which are inconsistent or in conflict with the terms of this warranty, shall not be binding upon CAI unless reduced to writing and approved by an expressly authorized officer of CAI.

HOW TO RETURN YOUR ANALYZER FOR SERVICE

Before returning an instrument for repair you **MUST** obtain a Return Goods Authorization (RGA). To obtain a RGA form just visit our web site at **www.gasanalyzers.com** and complete the RGA request form and shipping information. Instructions will be E-mailed back to you.

EXTENDED WARRANTY CERTIFICATE

(CONTINUED)

ATTACHMENT A

WARRANTY EXCLUSIONS

600 CLD / HCLD

- Sample Filter Element
- Pumps
- Pump Diaphragms and Valve Plates
- Ozone Lamps
- Fuses
- Nox Converter Catalyst

600 FID / HFID / MFID

- Sample Filter Elements
- Pumps
- Pump Diaphragms
- Fuses
- Methane Cutter Catalyst

600 IR / O2

- Sample Filter Elements
- Sample Pumps
- Pump Diaphragms
- Fuses